

## Improvement Programme

To ensure that our properties are kept in good condition Tor Homes carries out a programme of maintenance works which have to be carried out regularly, such as external painting.

We are also undertaking a massive improvement programme to modernise our properties and have already installed UPVC windows and doors and central heating to many of our properties. We are also undertaking a kitchen modernisation programme and a loft and cavity wall insulation programme.

You can see details of Tor Homes' planned maintenance programme from now until 2012 by clicking on the links below

We will always let you know in advance if we plan to undertake any major maintenance work to your home and will offer you as much choice as possible.

Click on the link below to read Tor Homes' planned maintenance position statement.

The planned maintenance service standards are currently under review.

## Further information



[Improving your homes leaflet](#)



[Planned Maintenance draft position statement December 2008](#)

[Electrical upgrading 2009-10](#)

[Electrical upgrading 2010-11](#)

[Electrical upgrading 2011-12](#)

[External painting programme 2009-10](#)

[External painting programme 2010-11](#)

[External painting programme 2011-12](#)

[Heating upgrade and replacement programme 2009-12](#)

[Kitchen refurbishment programme 2009-10](#)

[Kitchen refurbishment programme 2010-11](#)

[Kitchen and bathroom refurbishment programme 2011-12](#)

[Roofing programme 2009-12](#)

If you would like to know more, please contact [our planned maintenance team](#).