

## What happens after I have applied

You will be contacted by the Local Authority you indicated on your application to confirm whether you have been accepted on to the register. You will also be told which band you have been placed in, based on your housing need.

## How will the Devon Home Choice system work?

- People applying for social housing across Devon will only have to complete one application form and be assessed in accordance with the common letting policy.
- Applicants will be placed in one of five bands according to their housing need.
- Applicants will be notified about the type of property, including the number of bedrooms, they are eligible to bid for.
- Landlords will advertise their properties and applicants will choose which homes they are interested in "bidding" for. "Bid" is the term used to mean that you want to apply for the property.
- The property will generally be offered to the applicant with the greatest housing need, who expressed an interest in the property, and meets the criteria.
- Properties will be advertised weekly.
- Applicants will be able to "bid" on up to 3 properties a week.
- Applicants will be notified if they are the highest pointed applicant.
- Choice Based Letting will enable applicants to express an interest in available properties rather than being selected from a waiting list.
- Once the bidding deadline has ended the property will be offered to the eligible person in the highest band with the earliest application date.
- This should help applicants develop realistic expectations regarding their chances of success and the likely waiting period.

## What happens if I am offered a property?

We will carry out a pre-allocation visit at your current address to verify your circumstances and your priority for re-housing. If successful, you will then receive a written offer from us with details of the property, the rent and the accommodation.

## What happens if there is a change in my circumstances?

If your circumstances change after you have completed your application, or you believe that the information you have given is inaccurate or out of date, please inform the Local Authority immediately and your application will be re-assessed.

If you do not, it may affect the priority you have been given and your banding on the register.

You can obtain more information about Devon Home Choice from their website [www.devonhomechoice.com](http://www.devonhomechoice.com)

**The factsheets below tell you more about Devon Home Choice, about the standards you should expect when you move into your new home and what you should do when you move out**



[Devon Home Choice frequently asked questions](#)



[Moving in](#)



[What to expect in your new home](#)



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If you would like to know more, please contact [Kate Brotherton](#).

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