

## Contacting us

### Information on how to get in touch with Tor Homes

#### Our address is:

Tor House,  
St Peter's Quay,  
Totnes,  
Devon TQ9 5SH

#### How to contact us

Phone enquiries from tenants : **0800 316 88 39**

Repairs hotline: **0800 316 88 39**

All other enquiries: **01803 869600**

Fax: **01803 869636**

email: [info@torhomes.com](mailto:info@torhomes.com)

**Our offices are accessible to people with mobility difficulties.**

#### How to find us

[Please click here](#) for a PDF location map of our office.

[Please click here](#) to use the AA routefinder website.

[Please click here](#) for our information leaflet **Visiting Tor Homes**, giving information on how to find us as well as the facilities we have available at Tor House when you arrive.


#### Don't forget!

When using the Freephone number to telephone Tor Homes, please make sure you dial **0800** first otherwise your call may go to a private number. If this happens your messages will not be received by Tor Homes and you will also be charged for the call.

 [Contacting Tor Homes staff](#)

 [Report a repair](#)

 [Enquiry form](#)  
Ask about our services

 [Complaints and compliments](#)  
Help us get things right

### Our leaflet on how to make a complaint

[Complaints Procedure](#)



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