

Call 24

24 hour help when you need it



I wonder how mum is?

Our trained staff can listen out for her 24 hours a day, and can be contacted anytime by pressing a button on a small pendant.



Our Services – Call24

Call 24 is a personal security alarm that connects to our Central Control Centre to provide emergency help, support and security.



Who benefits from Call24?

Anyone. You or a family member may be elderly or disabled, or have a medical condition that requires support. Some of our customers live alone or in a remote location. There is no “typical” customer – Call24 is for anyone who seeks reassurance whilst living independently.



When can I use the service?

Any time, day or night – even Christmas Day. And there will always be a real person to speak to. Whenever you call, our trained operators will be there to arrange help or offer reassurance.



How do I use the service?

By one touch of a button on a phone unit or pendant that we will provide, you will be connected to one of our Call Operators.



How much will it cost?

It's cheaper than you might think. The basic charge is £3.12 per week, and this includes the costs of all standard equipment. There is a one off installation fee of £29.00.



Is there a minimum contract period?

Yes – twelve months is the minimum contract period.



**Can I access the service
outside home?**

Yes – standard pendants have a range of 80 feet from the base alarm unit, and can be worn when gardening. We can also supply units with an extended range.



**Why should I choose
Call24?**

We are the largest provider of Lifeline services in Devon and Cornwall, serving over 9,000 customers. We are jointly owned by Plymouth City Council and Tor Homes – a Devon based housing company – and do not have to pay dividends to private shareholders.

To arrange a free, no obligation home demonstration, or installation, please call us on:

FREEPHONE
0800 085 0407

Call24 Tor House, St Peters Quay, Totnes, TQ9 5SH